

TriZetto Provider Solutions®

# Digital Return Mail Processing

## SIMPLIFY RETURNED MAIL

Undeliverable mail can cost a lot of money and a significant amount of time. Containing actionable patient information, returned mail poses a significant barrier to office efficiency. Consider the amount of time required to manually handle paper mail, the potential for PHI data leaks, and the delay in patient collections.

Streamline return mail management and increase efficiencies by automating the process. With Digital Return Mail Processing, an exciting addition to our patient statements solution, returned mail is shredded at a secure postal facility and a digital record of each piece is returned to your office for further action.

Maximize revenue by:

- Reducing costs associated with mail going to bad addresses
- Empowering staff to take on more profitable tasks
- Improve collections with the timely correction of address issues

Automate labor-intensive address change functions and minimize returned mail.

Undeliverable mail impacts  
**1-2%**  
of patient statements

**Call us at 800.969.3666 or visit**  
**[trizettoprovider.com/request-demo](https://trizettoprovider.com/request-demo)**