

TriZetto Provider Solutions®

# Revenue Cycle Management Services

## The smart way to increase your revenue

Getting paid correctly and on time is becoming increasingly difficult. Among the many obstacles practices face are new government regulations, ongoing staff management problems, difficulty finding employees with billing experience, and the sheer amount of time spent submitting and tracking appeals. These complex issues keep you from your top priority: patients.

## Let us help you

TriZetto Provider Solutions® simplifies the complexity of your billing and revenue management process by coupling a robust solutions platform with our dedicated, knowledgeable billing professionals. We reliably handle your critical back office tasks, which enables you to focus on your patients and grow your practice. We also manage billing details and offer performance reporting to monitor your business and profitability, so you won't have to struggle with staffing challenges or need to stay apprised of billing best practices.

## The right products. Experienced people.

We provide comprehensive Revenue Cycle Management (RCM) services ranging from registration to billing and patient statements. We have hundreds of associates, including CPC/AHIMA certified and AAPC certified professional coders, to help clients with medical coding, A/R management, patient billing, denial management, and appeals.

## Improve your revenue health at a reduced cost

It's simple: a higher percentage of clean claims means a reduction in accounts receivable days - which leads to increased revenue. Appealing claims more quickly and effectively also increases revenue. Our revenue cycle management services include the following:

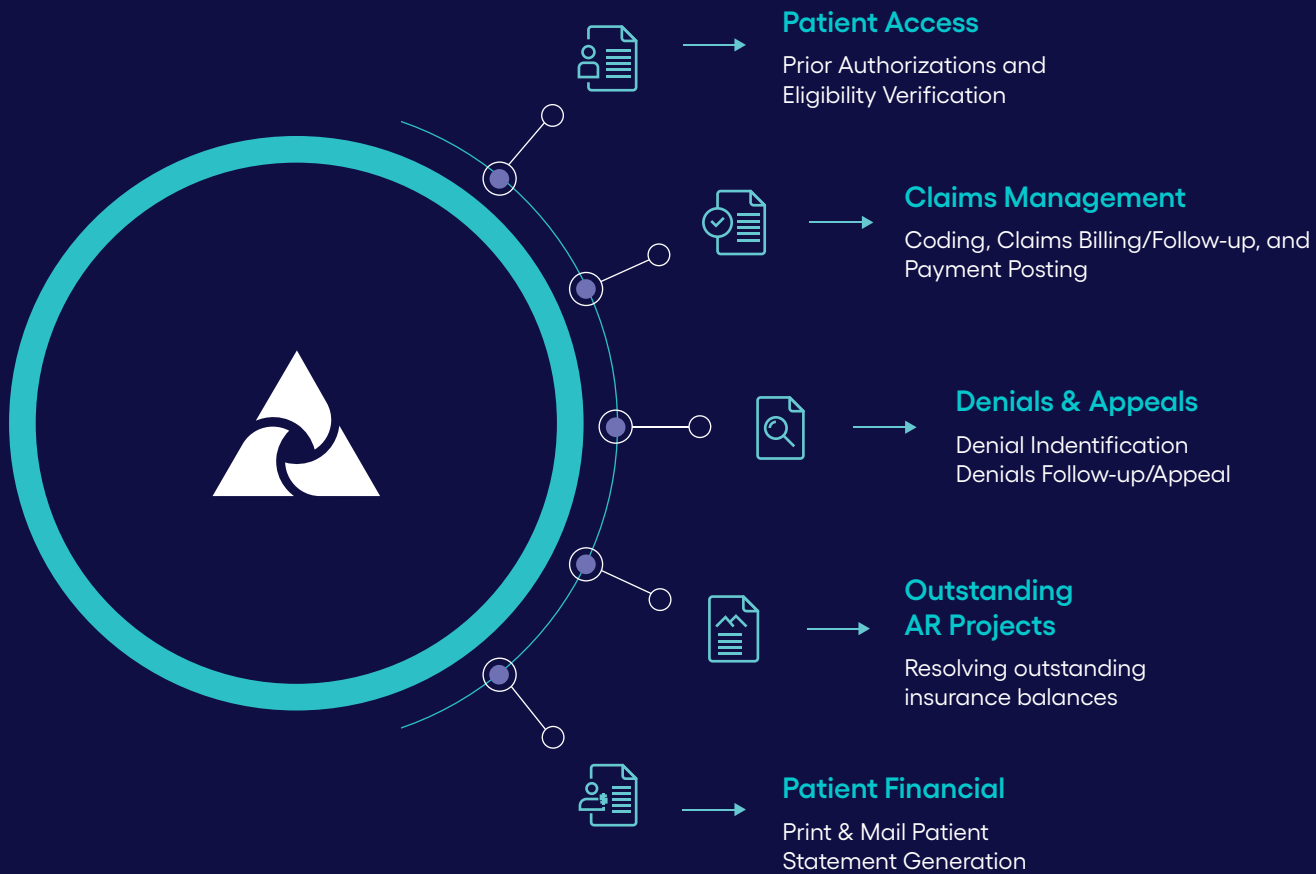
### Patient Access

- Prior Authorizations and Eligibility - We obtain prior authorizations and verify insurance and benefits in order to avoid rejections and denials.
- Patient Estimation - Use TPS Patient Estimation tools to let the patient know what they owe for upfront collections.

### Claims Management

- Claims Submission & Management – Billing professionals submit primary, secondary and workers' compensation claims that are cleanly coded and ready for quick payment.
- Payments – Posting, adjustments and refunds are all handled by our professional staff.
- New and Existing Insurance A/R – All management of payer accounts receivables, including existing A/R.
- Detailed Reporting – Our clear reporting enables you to monitor your business performance, in real-time.

**Learn more about Revenue Cycle Management Services today.**  
**Call us at 800-989-1526 or email [rcms@cognizant.com](mailto:rcms@cognizant.com).**



## Denials & Appeals

- Robust analytics help us to understand denials and automate the appeals process on your behalf

## Patient Financial

- Patient Statements – Print and mail patient statements
- Text-to-Pay and eStatements
- Online Patient Payment Portal

## Provider Services

- Provider Practice Onboarding
- Credentialing – Gather and validate the information required for credentialing and submit new or renewal forms to payers

## Care & Delivery Coordination

- Coding
- Charge Capture Entry
- ICD-9 to ICD-10

## Outstanding AR Projects

- Managing and mitigating payer claim rejections
- Resolving outstanding accounts with primary and secondary payers
- Working unsettled payer denials and submitting appeals
- Posting payments
- Eliminating unnecessary monthly write-offs