

TriZetto Provider Solutions®

offers integrated revenue cycle
platform transactions for
Health Systems running Epic



Enhanced Platform Integration Leads to Better Revenue Recovery

TriZetto Provider Solutions is focused on providing integrated solutions for health systems, designed to increase efficiency across your enterprise. Integration enhances your workflow by delivering the right information to the right workspace at the right time. With high levels of integration and dedicated customer support, we enable users to work more effectively to achieve your organization's revenue recovery goals.

Use this list to review how TriZetto Provider Solutions can provide your organization with functionality and services to increase user efficiencies for Hospital Billing and Professional Billing.

TriZetto Provider Solutions' revenue cycle transactions are integrated into workflows within Epic:

Patient Access

Check patient benefits and eligibility before service is provided to decrease financial risk.

- Insurance Eligibility RT or Batch (270/271)
- Prior Authorization, Referral RT or Batch (278)

Claims Management

Maximize profit potential by simplifying and expediting submission and remittance processes.

- Professional Claims 837P, Institutional Claims 837I, Dental Claims 837D
- Primary and Secondary Paper Claim Submission
- Notice of Election (NOE) Hospice claims
- External Claim Edits and ability to override them within Epic
- Rapid Retest (ACRD) RT Edits
- Claim Acknowledgment (277CA, 999, 277U, CRD)
- Claim Status Inquiry, RT and Batch (276/277)
- Medicare FISS-Claim Status Import
- Attachments – Electronic Filing and Paper Submissions
- Auto Eligibility Check (at Claims Submission)
- ERAs (835)
- Custom Remittance Splitting

Patient Financial

Simplify the patient billing process to foster positive patient experiences and quicker collections.

- Patient Statements
- Collection Letters, Print and Mail
- Online Bill Pay (My Chart)
- Credit Card Processing

Credentialing

Our secure, web-based credentialing portal provides your organization an easy upload of documents, and decreases rejections and denials for enrollments. Real-time insight into submission status ensures submitted applications are worked in a timely manner.

Payer Contract Compliance and Denial Management

Integrated into daily workflows, our reimbursement tools can help users identify missed opportunities, as well as prepare and efficiently send payer redetermination documentation.

- Robust claims pricing engine audits against custom contracts and extensive payer rules
- Paperless automated appeals and revenue recovery tracking eases workflows and saves time and frustration when catching and correcting
- Allows actions performed within the tool to post to designated work queues.

Our flexible and comprehensive solution can assist with net revenue recovery and provide insights into strategic performance. In addition to maximizing productivity, your organization can leverage TPS' tools to address your most significant revenue cycle management issues. Our service and support staff can help you optimize these tools to achieve the highest levels of performance.

Learn more about partnering with TriZetto Provider Solutions to access our revenue cycle platform, configured and fully integrated to Epic specifications.

Contact us at ContactEnterprise@Cognizant.com, 833.968.0868 or visit [TriZettoProvider.com](https://www.TriZettoProvider.com).