

IVR PAYMENTS

ACCEPT PAYMENTS ANYTIME

Accept payments 24 hours a day, 7 days a week with IVR Payments from TriZetto Provider Solutions®, an exciting addition to our patient payments portal solution.

This integrated voice response solution is a self-service inbound pay-by-phone application that provides patients with an exceptional virtual billing experience without engaging valuable staff time. By calling a dedicated number, patients can quickly and securely access their balance and make payments when it's convenient for them—even after hours.

With this solution, you can:

- Improve staff productivity by offloading 15-20% of inbound calls
- Lower costs and collect more patient revenue sooner
- Enhance patient convenience
- Offer options in English and Spanish

Automate transactions for patients who prefer phone calls by adding IVR Payments to your patient payment strategy.

Call us at 800.969.3666 or visit trizettoprovider.com/request-demo