

TriZetto Provider Solutions®

IVR Payments

ACCEPT PAYMENTS ANYTIME

With Integrated Voice Response Payments from TriZetto Provider Solutions, an exciting addition to our patient payments solution, you can take payments 24 hours a day, 7 days a week

This self-service, inbound pay-by-phone application provides patients with an exceptional virtual billing experience without engaging valuable staff time. By calling a dedicated number, patients can quickly and securely access their balance and make payments when it's convenient for them—even after hours.

With this solution you can:

- Improve staff productivity by offloading 15-20% of inbound calls
- Lower costs and collect more patient revenue sooner
- Enhance patient convenience
- Offer options in English and Spanish

Automate transactions for patients who prefer phone calls by adding IVR Payments to your patient payment strategy.

**Call us at 800.969.3666 or visit
trizettoprovider.com/request-demo**