

TriZetto Provider Solutions®

# Patient Responsibility Estimation

## CLOSE THE GAP ON PATIENT RESPONSIBILITY

As healthcare pivots to a consumer market, being transparent about the cost of care is an easy way to win the hearts of patients. In fact, eight in 10 Americans believe receiving estimates prior to treatment is as important as bedside manner.

Price transparency is beneficial to provider organizations who experience one or more of the following scenarios:

- Regularly performing procedures not covered by insurance
- Patients consistently have a responsibility exceeding \$100
- Performing additional services on a patient after an initial visit/consultation
- Regularly not get paid in full

Value and choice are key determining factors in a consumer market. By level setting cost expectations, patients not only **understand** their financial responsibility, but are prepared to decide the value of the service and **choose** how to participate.

Improve the patient experience and solidify payment by collecting a deposit of estimated responsibility at the time of service. When patients are invested in their care, the likelihood that they will continue to make payments increases.

With the Patient Responsibility Estimation solution your organization can:

- Establish reasonable payment expectations
- Increase upfront patient payments
- Reduce patient bad debt

**Call us at 800.969.3666 or visit**  
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