



Healthcare provider

# TriZetto Provider Care Gaps

## Trusted care gap intelligence at the point of care

Healthcare organizations face increasing pressure to perform in value based programs while navigating fragmented workflows for care gap management. Many still rely on manual processes such as chart chasing, phone calls, spreadsheets and payer specific portals. These methods slow care delivery, reduce accuracy and increase administrative costs. Providers also spend significant time in the EHR outside normal work hours for indirect care tasks, which impacts morale and patient satisfaction.

## Designed for providers. Built for outcomes.

TriZetto® Provider Care Gaps provides a better path. Built within the TriZetto Unify strategy, it uses HL7® FHIR® standards and the Da Vinci Digital Exchange for Quality Measures (DEQM) Implementation Guide to support scalable, API driven interoperability for identifying and closing care gaps. Unlike point solutions that handle single workflows, TriZetto supports prospective, point of care collaboration, helping providers see open gaps, understand data requirements and submit clinical evidence electronically.

The solution uses computable MeasureReport and DetectedIssue bundles to deliver consistent, trusted insights. Providers gain real time visibility into open and prospective gaps, supported by clear evidence pathways. During the data submission workflows, evidence can be returned electronically to support automated closure. This reduces manual abstraction, increases accuracy and speeds decision-making. Embedded EHR workflows give clinicians seamless access to information without switching systems.

TriZetto Provider Care Gaps also aligns payer and provider quality workflows. It can route to payer endpoints that support DEQM APIs, enabling broader reach across networks. Its integration with the payer-facing, quality management application, TriZetto ClaimSphere®, helps support end-to-end performance without costly custom builds. This clarity and standardization reduce disputes, improve trust and strengthen collaboration.

---

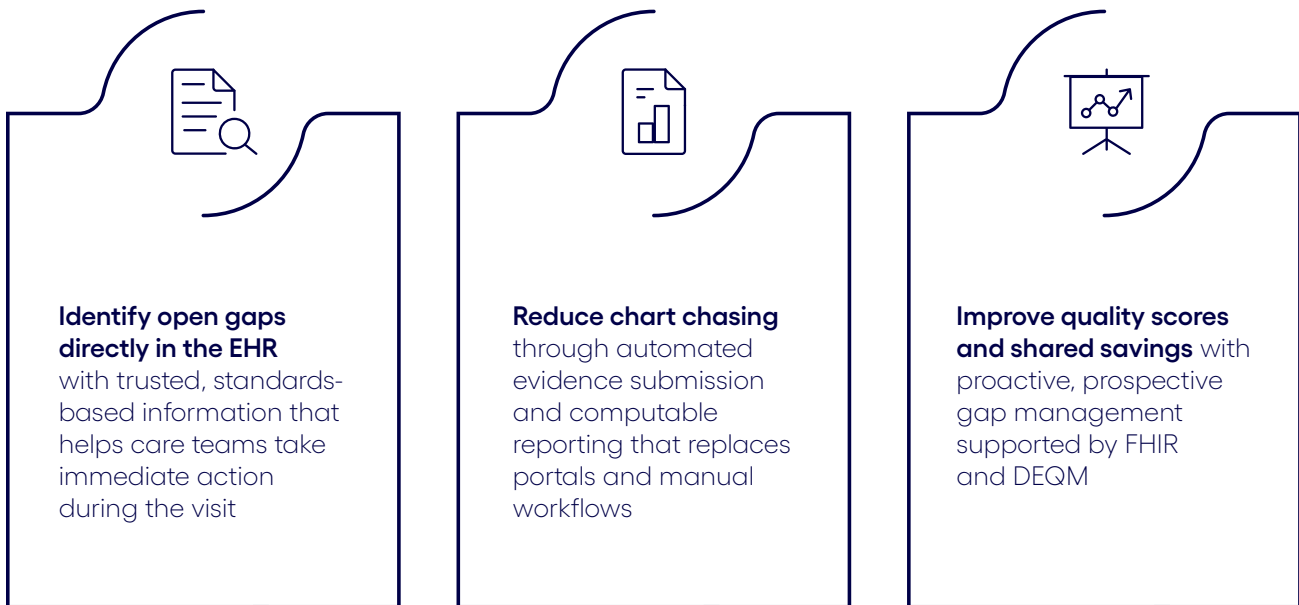
HL7® and HL7® FHIR® are registered trademarks of Health Level Seven International, and their use of these trademarks does not constitute an endorsement by HL7.



## Quality improvement without the complexity

Payers benefit from higher-quality, structured clinical data. Providers benefit from reduced administrative effort, faster turnaround times and better care coordination. Patients benefit from timelier interventions and more proactive care. With increasing adoption of FHIR® and a growing interoperability ecosystem, TriZetto Provider Care Gaps provides a sustainable foundation for operational efficiency, scalability and improved outcomes.

### With Cognizant TriZetto Provider Care Gaps, providers can:



Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life. See how at [www.cognizant.com](http://www.cognizant.com) or follow us @Cognizant.

#### World Headquarters

300 Frank W. Burr Blvd.  
Suite 36, 6th Floor  
Teaneck, NJ 07666 USA  
Tel: +1 201 801 0233

#### European Headquarters

280 Bishopsgate  
London  
EC2M 4AG  
England  
Tel: +44 (01) 020 7297 7600

#### India Corporate office

Siruseri-Software Technology Park of India (STPI)  
SDB Block – Ground floor North wing  
Plot No H4, SIPCOT IT Park  
Chengalpattu District  
Chennai 603103, Tamil Nadu  
Tel: 1800 208 6999

#### APAC Headquarters

1 Fusionopolis Link,  
Level 5 NEXUS@One-North,  
North Tower, Singapore 138542  
Phone: + 65 6812 4000

© Copyright 2025–2027, Cognizant. All rights reserved. No part of this document may be reproduced, stored in a retrieval system, transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the express written permission of Cognizant. The information contained herein is subject to change without notice. All other trademarks mentioned herein are the property of their respective owners.