

Dr. Brett Swenson was interested in how AI could improve the efficiency of his concierge primary care practice so he joined the ThetaRho RISA beta program to influence the product development.

He summarized his challenge, "Since we were medical students on the wards, our first task when we are assigned a new patient is to gather information about the patient's past and present medical history. This has been an arduous task due to the spread of information across multiple EMRs, hospitals and healthcare sites with different formats. There has to be a better way. Software should be able to pull the information from the chart that I need quickly when I ask it a question."

Through multiple iterations over a period of months his input guided the priorities and influenced the feature set. His use and feedback on RISA responses helped train the AI model.

He continued, "RISA is my assistant. I can ask it in regular English for the information I need and it will look it up for me and summarize it. Because RISA is an intelligent system, there are times where it can anticipate something I may need to know when I haven't even asked. I once asked RISA if my patient has seen an ophthalmologist recently. The patient's chart did not have a record of such a visit, but RISA suggested that the patient had recently been prescribed an ophthalmologic medication and therefore it was likely the patient saw an ophthalmologist to acquire that prescription."

With RISA, Dr. Swenson saves up to an hour per day on pre-visit prep.

Brett Swenson, MD
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