



# Schedule. Engage. Get Better.

Better health starts with better access to care. Dash by Relatient combines best-in-class scheduling and communication tools to improve patient engagement throughout the continuum of care.

## **Better Revenue through Engagement**

At Relatient, we believe that the key to better health is better access. Better access lies at the intersection of scheduling and patient engagement. When patients are empowered and engaged, they are more likely to schedule and keep their appointments, leading to better health and business outcomes.

## **Better Scheduling and Communication**

Our Dash platform combines best-in-class patient self-scheduling, contact center scheduling, modern two-way patient communication tools, and streamlined digital registration to provide better access for more patients and better schedule utilization for providers.

## **Better Engagement. Better Outcomes.**

At Relatient, we believe that the key to both better patient outcomes and better patient revenue is better patient engagement. When patients are more engaged, they are more likely to book and keep their appointments which creates a win-win for patients and providers.

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## Dash Engage

### Personalized Patient Communications = Better Patient Engagement

Dash Engage empowers healthcare providers to engage patients in the way they prefer with a dynamic, multi-channel patient messaging engine that includes a best-in-class patient chat solution for one-to-one patient texting.

With Dash Engage, healthcare providers realize better patient engagement through one-to-one messaging, appointment reminders, recalls, no-show communications, surveys, patient balance messaging, and population messaging to bridge gaps in patient access and ensure patients get the care they need.

- Secure Mobile Chat
- Patient Recall Campaigns
- Surveys
- Appointment Reminders
- Broadcast Messaging
- Patient Payments

## Dash Schedule

### Seamless Patient Scheduling = Better Patient Scheduling

Dash Schedule enables healthcare providers to bring order and ease to the chaos of patient scheduling by improving patient self-scheduling and reducing manual workflows with a rules-based, guided user experience for both provider staff and patients.

With Dash Schedule, healthcare providers can leverage both consumer-friendly patient self-scheduling and contact center scheduling on one platform to organize, automate, and optimize the complexities of scheduling. Practices can set their own unique rules and preferences to optimize their schedules and drive measurable improvements in patient appointment volume.

- Self-Service Scheduling
- Appointment Confirmation
- Waitlist
- Contact Center Scheduling
- Virtual Waiting Room
- Referral Intake Acceleration

## Dash Intake

### Digital Patient Registration = Better Patient Intake

Dash Intake helps healthcare providers simplify pre-registration paperwork to optimize the patient intake process and enhance the registration experience.

With Dash Intake, healthcare providers can streamline the patient forms and check-in process and get rid of pesky clipboards, manual data entry, or finicky kiosks. Dash Intake offers configurable digital forms that ensure organizations receive correct information from patients before each appointment, collect upfront payments, and provide patients with the privacy and convenience of using their own mobile device.

- Pre-Registration Forms & Consent Forms
- Pre-Arrival Check In
- Patient Payments
- Insurance & ID Card Collection
- Mobile-based User Experience