

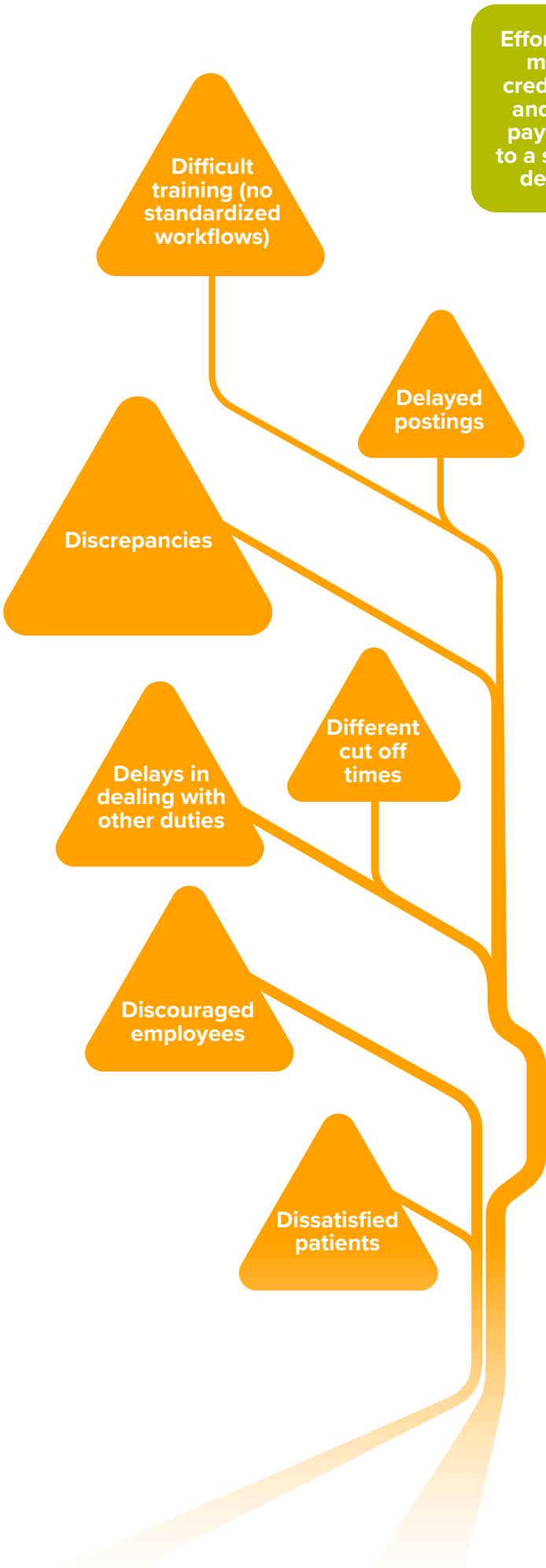
A Tale of Two Reconciliation Journeys



(Spoiler alert: only one has a happy ending!)

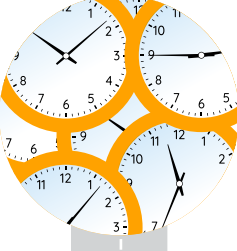
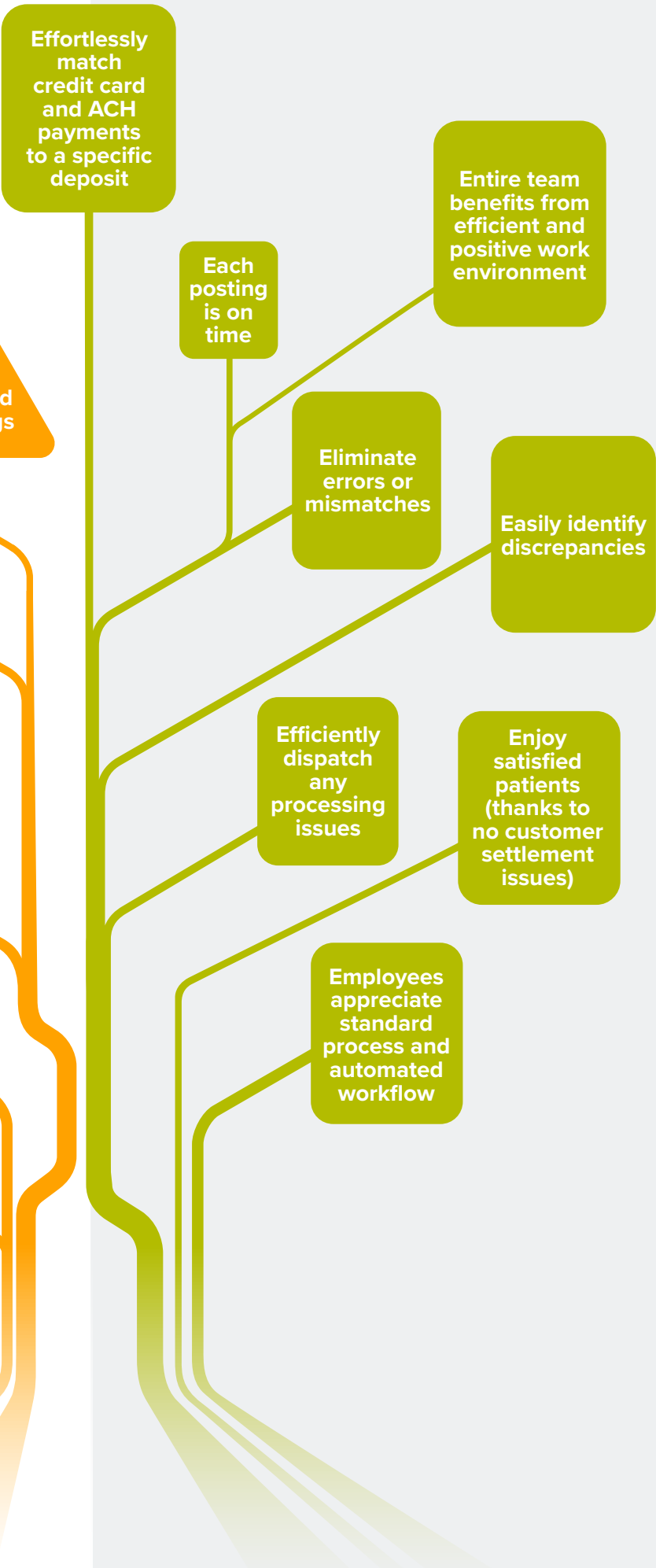
JOURNEY ONE: Manual Reconciliation

Beware:



JOURNEY TWO: Automated Settlement-based Reconciliation

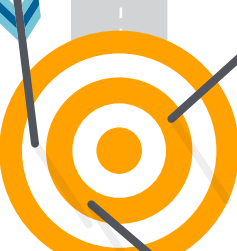
Signs you're on the right path:



Employees pull the card processing report, payments history report, ACH report, bank statement—**each with different timing** for processing and reconciliation report.



Employee one tries in vain to **find a missing transaction** in the card processing report. Employee two **spends hours researching** which bank deposits match which transactions. Discrepancies abound.



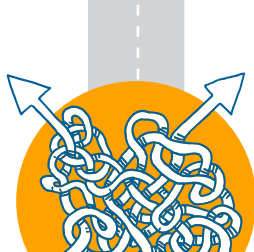
Supervisor steps in when staff guess work fails.



Supervisor decides to **delay payment posting** until all deposits can be accounted for—**asks staff to stay late**.



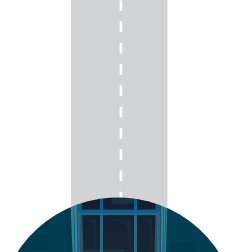
Meanwhile, CSRs deal with **unhappy patients** calling to inquire about their missing payments.



No standardized process **scuttles plans** for employee training.



Staff goes home late, exhausted and frustrated.



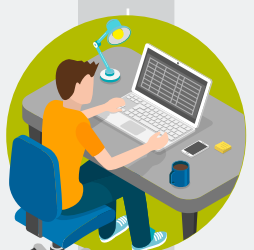
Supervisor stays even later trying to get numbers to match up before it all starts over again tomorrow.



Supervisor gives up and decides to write off a number of payments that cannot be accounted for.



Automated Settlement-based Reconciliation tool ingests partner processors' card and ACH data feeds and matches it with transaction data in the database.



Staff member opens an **online Merchant Reconciliation report**—tailored to his organization's specific preferences—clearly showing the status of each transaction.

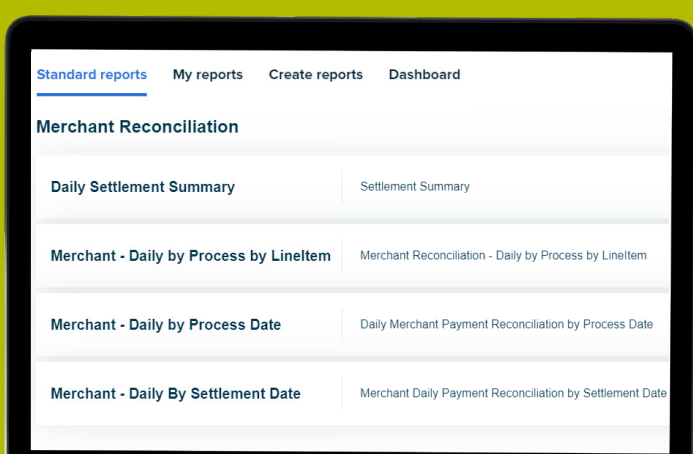


Daily posting is completed quickly with full confidence in the data integrity. Simplified reconciliation can include **streamlined reporting** tied to a secure payment portal.



Staff member takes a short coffee break before **moving on** to the rest of the day's **important work**.

Switch to automated Settlement-based Reconciliation...



...and enjoy the benefits:

Standardized reconciliation process

Acceleration of time to reconcile

Increased employee productivity

Improved reconciliation accuracy

Reduced operational costs

And, best of all:

Reduced monthly write-offs!

Learn more about automated Settlement-based Reconciliation at learnmore@revspringinc.com