Product Solutions Overview

Claims Management

Electronic Claims

Send professional, institutional, dental, split and many other claims types quickly and cleanly to help with fast reimbursement. Easily submit claims and corresponding attachments.

Secondary Claims/SOS

Automatically identify supplemental policies from the primary claim and electronically submit secondary claims in a secure web environment featuring an extensive payer network and direct data entry functionality.

Advanced Coding Edits (ACE)

Subject claims to more than 30,000 additional edits to quickly identify problems and correct errors before claims are submitted to payers.

Claim Status Inquiry (CSI)

Access up-to-date claims status at any point during the payer adjudication cycle.

Online Claims Correction (OLCC)

Fix all key areas of claim requiring correction in real time.

Electronic Remittance Advice (ERA)

Find, analyze and print EOB information for easy management and payment tracking, while consolidating data from multiple payers into an easy-to-read, customizable and searchable format.

Patient Engagement

Eligibility

Connect to more than 1,100 payers through a single application to get the most up-todate information on patient coverage, co-pays, deductibles and more.

Insurance Eligibility Discovery

Automate the identification of a patient's insurer by submitting a real-time eligibility request to multiple payers at once. Automatically check for Medicare coverage and retroactively uncover Medicaid coverage.

Patient Responsibility Estimation

Utilize the patient's benefit information at point of service to calculate the expected amount due and set financial expectations.

Prior Authorizations

Automate the process of requesting a Health Care Services Review by leveraging the HIPAA-covered 278.

Patient Statements

Provide clear, concise and easy-to-read professional statements to boost cash flow, cut AR days and reduce the cost to collect self-pay dollars. Upload statement files in seconds for fast and accurate printing and mailing.

Credit Card Processing

Improve collections by automating all payment and credit card transactions directly within a secure web portal. Encrypted transactions are seamlessly integrated with financial statements in real-time.

Credentialing

Pulse

Simplify credentialing and re-credentialing by utilizing an intuitive portal coupled with expert-supported service to create an end-to-end process to prevent lags in service.